

## Are business processes bogging you down?



*As the global economy solidifies its reliance on information, assessing an organization's needs becomes a critical priority to maintain competitive advantages, especially under volatile market conditions.*

*"Managing by objective works – if you know the objectives. Ninety percent of the time you don't."*

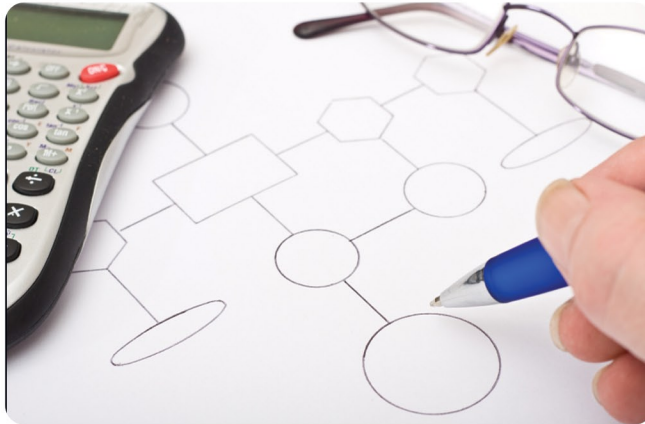
*~ Peter Drucker*

At SCG, we believe in getting it right the first time. We think part of getting it right means assessing needs and improving processes along the way. Needs assessment can demonstrate and document an organization's challenges and best practices while process improvement can help your organization reach optimal performance. Combined, these powerful approaches to organizational intelligence can align organizational strategy and practice, data and information delivery, and business processes.

Often, organizations of all sizes have needs that go unnoticed or unaddressed for a variety of reasons—and sometimes it takes an outsider to tell an organization what they already know. In large organizations it may be size and complexity; in small organizations it may be constrained resources. Whatever your challenge, SCG is there to help discover your needs and requirements and assist you in determining the best solution to suit your needs or challenges.

SCG approaches every project with fresh eyes, and that means conducting a detailed needs assessment to understand your challenges, goals, and strategy, always with the objective to streamline processes and improve efficiency. Using existing data analysis, attitude surveys, key stakeholder interviews, community forums, and focus groups, we work to uncover what your organization does well—and where it needs help. We approach every client partnership this way to keep our clients in the driver's seat and their needs first and foremost. After all, our goal is help you realize yours.

## Features and Benefits



- ◆ Client-focused objectives
- ◆ Right-sized solutions
- ◆ Objective, expert findings
- ◆ Improved decision-making speed and quality
- ◆ Increased efficiency
- ◆ Expanded capacity to use organizational data effectively
- ◆ Decreased injury, DAW, and lost time incidents
- ◆ Grow profit margins

Our experts have helped organizations both large and small discover internal operating conditions, gaps in strategy and practice, and risks. By integrating knowledge workers and processes to address these needs, our consultants have helped successfully implement enterprise data management solutions, organizational change management initiatives, and enterprise risk management programs, including compliance and governance.

Notably, we were able to help a major energy joint venture realize a savings of thousands of man-hours in information input and retrieval within a single business unit. Replicated across the enterprise, such gains would result in nearly 15 million man-hours saved per year—in information input and retrieval alone.

Contact us to learn more about how SCG can help take your business to the next level.

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An Alaskan Owned and  
Operated Business

Delivering Data, Driving Value.

It's what we do, and we're here to help.

### RELATED SERVICES

- ◆ Digitized Platforms
- ◆ Organizational Change & Development
- ◆ Compliance & Governance
- ◆ Business Intelligence